



Uncollected children

The nursery has an obligation to stay with any uncollected children at the end of the session until that child is collected. There will always be a minimum of 2 members of staff waiting with the child. If you are more than 15 minutes late collecting your children, you will be charged £3.00 p/ 15 minutes, unless you have previously arranged later collection. Please always try to call in advance if you know you are running late. Please bear in mind that being late collecting your children could jeopardise our staff/ child ratios. If we have not heard from a named person (after trying to contact all available emergency numbers) within 30 minutes of the agreed collection time we have a responsibility to inform social services and then police.